




02. The said complaint was registered as C.G.No.104/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to objections raised by neighbouring land owners, they could not release the service connection but on 23.01.2024 the objections were cleared and they released the service connection to the complainant and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing but when contacted her through phone, she admitted the release of service connection and reported no objection to close the complaint as her grievance was redressed. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and




the prescribed format is available in the website  
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 21<sup>st</sup> day of February'2024.

  
CHAIRPERSON

  
Member (Finance)  
021/02/2024

  
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramaachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

